

Aetna^M Behavioral Health AbleTo support Here for you when you need it



Convenient eight-week program

with counseling and coaching by video or phone. Just call AbleTo at 1-844-330-3648.



Consider AbleTo support if you have experienced one of these health conditions or life changes:

- Infertility
- Breast or prostate cancer recovery
- Heart issues
- Diabetes

- Digestive health issues
- Pain management
- Breathing problems
- Alcohol or substance abuse
- Depression, anxiety or panic
- Postpartum depression
 - Caregiving stress (child, elder or autism)
 - Grief and loss
 - Military transitions



Once a week with a therapist to address emotional challenges like depression, stress and anxiety that can come with a medical diagnosis



Once a week with a behavior coach to identify health goals and develop an action plan

aetna.com

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies (Aetna). The Aetna companies that offer, underwrite or administer benefits coverage include Aetna Health Inc., Aetna Health of California Inc., Aetna Health Insurance Company of New York, Aetna Health Insurance Company and/or Aetna Life Insurance Company (Aetna). In Florida, by Aetna Health Inc. and/or Aetna Life Insurance Company. In Maryland, by Aetna Health Inc., 151 Farmington Avenue, Hartford, CT 06156. Aetna Behavioral Health refers to an internal business unit of Aetna. Each insurer has sole financial responsibility for its own products.



A healthcare partnership between









QUICK REFERENCE GUIDE

(210) 920-9301 QPICSA.com

WELCOME

We are pleased to welcome you to the Aetna Whole Health Network*. Aetna Whole Health (AWH) is an accountable health network built from a collaboration between Aetna. HealthTexas Primary Care Doctors, and Baptist Health System. It is led by the patient's primary care physician, and aims to:

- Keep patients healthy/improve their health, in addition to treating them when they are sick or injured
- · Highly coordinate care between QPIC, our members, and our provider network
- Share health data among our providers, Aetna, and our members
- Encourage patients to play an active and informed role
- Provide a cost effective choice for our members



Dr. Christopher Caulfield Medical Director



Dr. Francisco Torres Asst. Medical Director



Dr. Monica Chopra Medical Director

Specialist Network verification, obtain current network listing, QPIC ACO or QPIC Medical Neighborhood questions: QPIC@healthtexas.org or call 210.920.9301.

What is **Aetna Whole Health?**

- An Accountable Care Organization
- Health network built with partnership between Baptist Health System and HealthTexas Primary Care Doctors.
- Services offered to AWH members:
 - Care Management
 - ER Utilization Notification to PCP
 - DME Assistance
 - Specialist Assistance
 - Coordinating PCP Follow-up
 - Finding PCP Assistance
 - Same Day Sick Appointments
 - New Patients Scheduled within 14 days

QPIC

Medical Neighborhood Program

- Partnership with Aetna & Provider groups
- Value-Based Care Model
- Different population than ACO population
- Providers earn an incentive PMPM
- Set Goals/Targets
- Quality
- Decreasing ER Utilization
- Be better than market
- Membership growth potential
- PCP main focus of care for the member
- Coordination of Care

QUICK REFERENCE GUIDE

Sample Cards:







REFER YOUR PATIENTS TO THE FOLLOWING:

HOSPITAL SYSTEM:

Baptist Health System

IMAGING CENTERS:

Baptist M&S Imaging

LABS:

LabCorp **Quest Diagnostic** Clinical Pathology Labs

URGENT CARE:

Texas Med Clinic Medpost Fast Med Concentra **Quality Urgent Care** Promptu Urgent Care Main Street

SATURDAY SERVICES

Colonoscopies Mammograms JTA Wellness Nutrition

Contact 210.268.1698 or QPIC@HealthTexas.org

VIRTUAL EDUCATION

- Diabetes Heart Disease
- •Sleep Apnea
- •High Blood Pressure
- Depression Migraine
- High Cholesterol
- •COPD •Metabolic Syndrome •Asthma

QPICSA.com/educational-topics

PREVENTATIVE SCREENINGS

Women's Breast Cancer Ages 50-74

> Colorectal Cancer Ages 50-75

Yearly A1C-Diabetic

Cervical Cancer Ages 20-74

Statin Therapy for Patients with Diabetes

CASE MANAGEMENT

One on one assistance for your patients

Contact 210.268.1698 or qpiccm@HealthTexas.org

OUR IN NETWORK PARTNERS:















